

Updated: March 7, 2022

Guest Waiver Form for Pet-Friendly Room

Please read this form and send a signed copy to below email address together with required copies of proof of immunization. Email address: okase reservation@hilton.com

Terms of use for Pet-Friendly Room:

- 1. Accompanying pets are dogs only; one per room. It must be over four months old, weigh 15kg (33 lbs.) or less.
- 2. Accompanying dogs must be toilet trained and sufficiently trained to not bark excessively or disturb other guests.
- 3. Accompanying dogs must be kept in a kennel within the designated Hotel public area, and must be on a leash at all times when outside the Hotel building. However guests are allowed to carry their dog between guest room corridor on Hotel's 1st floor and in the hallway leading to the exit by Fitness Center. The kennel must be smaller than 36" in length, 25" in width and 25" in heights (93 cm x 65 cm x 65 cm). However, this does not apply to certified assistance dogs under the Act on Assistance Dogs for Physically Disabled Persons.
- 4. Guest must provide proof of vaccination for rabies and viral infections (min. 5-combination vaccine that is good for a year or more, photocopy allowed) which was vaccinated at least 2 weeks in advance of the Hotel stay and after the date one year prior to the Hotel stay at the time of reservation. Dog must be treated for flees, ticks and parasites on a regular basis.
- 5. Dogs should not be currently treated for illness or injury. Female dogs must not be in in heat (within four weeks after the menstruation start date), menstruating or pregnant.

Remarks:

- 1. Please refrain from allowing your dog on the furniture intended for human use (e.g., bed, sofa). Please use the kennel and dog bed inside the guestroom for sleep.
- 2. Please refrain from bathing, shampooing, trimming or brushing your dog inside the guestroom, guest bathroom or within the Hotel facilities, including facilities outside of the Hotel building.
- 3. Please wipe clean your dog's paws upon returning from outside area. Please bring your own towel or wipes.
- 4. Please use the "Pets Inside" door sign when you leave the dog alone in the guestroom.
- 5. Hotel only services the guestroom whilst the registered guest is present. We encourage you to inform Front Desk the suitable housekeeping service time during your stay (between 10am 4pm).
- 6. Kindly exercise all due caution to ensure that your dog does not cause any damages to our facilities, including but not limited to, building, furniture, equipment or fixtures. Any damages caused by your dog will be charged to the registered guest.
- 7. Guest agrees to immediately inform the Front Desk of any excretion at the Hotel facilities and inside of the guestroom (except on the pet sheet) so extra cleaning efforts may be provided.
- 8. Please be aware of vehicles in and around the Hotel facilities. Guests are responsible for picking up after their pets.
- 9. At no time is an accompanying dog allowed in the public areas including food & beverage outlets, pool area, fitness center, laundry room, and the spa. This does not apply to certified assistance dogs.
- 10. If you order pet meals from in-room dining or restaurant(s), please return food bowls and treys back to the hotel.

We may decline the reservation and/or the stay in case of the following:

- If any of the details in this form or other information provided to the Hotel at the time of reservation turns out to be false
- If you or the accompanying dog fail to follow the guidelines outlined in this form
- If the Hotel judges that there is a significant issues for disruptive or aggressive behavior or damage markedly impacting other guests

You agree to be responsible for all property damage and/or personal injuries to the Hotel or third parties (including injuries to other dogs) resulting from your pet. The Hotel shall not be liable for accidents on your pet, including injuries, escape or fatal accidents of your pet, caused by your negligence. In case of your pet's injury or death caused by the negligence of Hotel or its employees, the compensation, which Hotel could provide, shall be limited to the amount that Guest pays for utilizing Pet-Friendly Room. This may not apply if there is willful misconduct or gross negligence by the Hotel or its employees.

The Hotel will comply with the Act on the Protection of Personal Information and related regulations, establish a management system for personal information protection, and make commercially reasonable efforts to inform its employees. In addition, personal information entrusted to us by our guests will not be disclosed or provided to third parties unless we have the consent of Guest or have a justifiable reason to do so.

By signing below, I agree to aforementioned policies and conditions.

Guest Name (Printed):		Signature:	Date:
Dog's name:	Breed:		
Arrival Date:	Number of Night(s):	Contact Number:	
Address:			