



## Guest Waiver Form for Pet Friendly Room

Please print out this agreement, fill in the necessary information and send us by email or fax after booking.

Email: [okase\\_reservation@hilton.com](mailto:okase_reservation@hilton.com)

Fax: 0980-47-6535

To ensure a comfortable stay for yourself and fellow guests, we would appreciate if you would observe the following guidelines.

1. Our hotel accepts pets under the following conditions
  - ① In terms of permitted pets, Guests are limited to bringing one dog/cat aged 4 months or older in a cage or carry case whose weight is 15kg or less.
  - ② Only pets are well trained and under control at all times, e.g. not barking, jumping, etc.
  - ③ Pets has been vaccinated, two weeks or more have passed, but one year has not passed after such vaccination.  
**For Dogs:** Your pet has been vaccinated against rabies and has been vaccinated with a combination vaccine of more than 5 kinds of mixed vaccine inoculations.  
**For Cats:** Your pet has vaccinated with a triple vaccine.
  - ④ In the case of a female dog/cat, it must not be in its estrus period (4 weeks from the menstrual start date) and not be in the state of pregnancy.
  - ⑤ Pets has been ridden of fleas, mite, and parasites.
2. Pets must be enclosed in a pet carrier, which will be furnished by you, while in public areas. Under no circumstances should pets be allowed to enter the hotel if they are not in a carry-on bag, such as being carried on the arms. Please ensure that your pet is on a leash when outside the hotel. However, dogs/cats may be carried on the arms on the guest room floor on 1st floor of the hotel and in the corridor to the exit of the fitness center.
3. Pets must be fit the cage size of Width 930 mm × Height 650 mm × Depth 650 mm.  
\*Assistance dogs as defined in the Disabled Persons Assistance Dogs Act are not regarded as accompanying animals.
4. Pets must be in the cage when you leave the room it alone, and hung 'Pets in Room' sign on the doorknob.
5. At no time is an accompanying dog/cat allowed in the public areas including food & beverage outlets, pool area, banquet room, fitness center, laundry room and the spa. This does not apply to certify assistance dogs. Pet clothing and other items cannot be used in the laundry.
6. You are responsible for cleaning your pet's paws after your pet has walked outside of the hotel. Towel or wipe therefor shall be furnished by you.
7. Please refrain from bathing, shampooing, trimming or brushing your dog/cat inside the guestroom, guest bathroom or within the Hotel facilities, including all public areas. You are responsible for disposing of fallen hair in the Hotel facilities.
8. Please refrain from allowing your dog/cat on the furnishing intended for human usage (e.g., bed, sofa). Please use the cage in the guest room for sleep.
9. If you leave your room with only your dog/cat, Housekeeping and changing amenities will not be able to provide service. We encourage you to inform our staff the suitable housekeeping service time during your stay (between 10am – 4pm).
10. Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced. Should your pet become uncontrollable, it will be confined in a designated location within the hotel.
11. You must take care of your pet, which includes feeding; walking, processing of bodily wastes, and follow the hotel's instructions with regard to your stay with your pet.
12. Please return the plates and other meal equipment to the hotel, if you order a dog menu from room service.

You agree to be responsible for all property damage and/or personal injuries to the hotel or third parties, resulting from your pet. You further agree to indemnify and hold harmless the hotel, its owner, and its operator, or third parties, from all liability and damage suffered as a result of your pet.

The hotel reserves the right to charge your account commensurate to the cost of such damage. Please understand that the hotel does not assume any responsibility if your pet injures other guests or your pet suffers unforeseen accidents or is injured unless the hotel is willful or negligent.

I understand and hereby agree to the terms and conditions listed above.

Signature: \_\_\_\_\_ Arrival Date: \_\_\_\_\_ Date: \_\_\_\_\_

Pet Information: Dog /Cat (Breeds : \_\_\_\_\_ ) Weight ( \_\_\_\_\_ kg)

The Hotel will comply with the Act on the Protection of Personal Information and related regulations, establish a management system for personal information protection, and make commercially reasonable efforts to inform its employees. In addition, personal information entrusted to us by our guests will not be disclosed or provided to third parties unless we have the consent of Guest or have a justifiable reason to do so.