

Terms and Conditions for Pet-Friendly Room

1. Hilton Okinawa Sesoko Resort (the "Hotel") understands that your dog is an extension of your family, and therefore we welcome dogs staying with their owners under the guidelines of Pet-Friendly Room Package.
2. Pet-Friendly Room is located on the first floor of the Hotel at 5750 Sesoko, Motobu-cho, Kunigami-gun, Okinawa.
3. Pet-Friendly Room is managed and operated by the Hotel.
4. You are entitled to use Pet-Friendly Room if your dog meets the following conditions, and by accepting the policies and conditions outlined in this document and in the "Guest Waiver Form for Pet-Friendly Room". However, this does not apply to certified assistance dogs under the Act on Assistance Dogs for Physically Disabled Persons.
 - 1) Dogs must weigh less than 15kg/33lbs and must fit in a kennel smaller than 36" in length, 25" in width and 25" in heights (93 cm x 65 cm x 65 cm).
 - 2) Dog must be toilet trained and
 - 3) Dog must be able to sleep in the cage.
 - 4) Guest must provide proof of vaccination for rabies and viral infections (min. 5-combination vaccine that is good for a year or more, photocopy allowed) which was vaccinated at least 2 weeks in advance of the Hotel stay and after the date one year prior to the Hotel stay at the time of reservation.
 - 5) Dogs must not be undergoing treatment for illness or injury.
 - 6) Female dogs must not be in in heat (within four weeks after the menstruation start date), menstruating or pregnant.
 - 7) Dogs is not aggressive to humans or other animals.
 - 8) You must remain in full control of your dog at all times.
5. Please observe below rules during your stay.
 - 1) Accompanying dogs must be kept in a kennel outside of the room and within the designated Hotel public area, and must be on a leash at all times when outside the Hotel building. However guests are allowed to carry their dog between guest room corridor on Hotel's 1st floor and in the hallway leading to the exit by Fitness Center.
 - 2) Please use the kennel and dog bed inside the guestroom for sleep.
 - 3) Please refrain from bathing, shampooing, trimming or brushing your dog inside the guestroom, guest bathroom or within the Hotel facilities, including facilities outside of the Hotel building.
 - 4) The owner must properly dispose of any loose dog hair in the hotel premises.
 - 5) Dogs must use the toilet on the toilet sheet prepared in the guestroom or outdoor. Guests are responsible for cleaning up after their dogs.
 - 6) Do not enter facilities other than those designated, such as Pet-Friendly Rooms. This does not apply to assistance dogs.
 - 7) Coin-operated laundries are not available for washing dog clothes.
6. For reserving the Pet-Friendly Room, please submit a signed copy of "Guest Waiver Form for Pet-Friendly Room" upon making a reservation together with proof of applicable vaccination.
7. Only one accompanying dog per guestroom is allowed.
8. If there are any damages to our property, including but not limited to, buildings, furniture, fixtures, equipment and plants caused by you or your pet, Hotel will claim compensation at its own discretion. This applies to any damages caused by your pet, including disruptive behaviors or injuries impacting the Hotel and/or third parties. In case of your pet's injury or death caused by the negligence of Hotel or its employees, the maximum compensation which Hotel could provide is the amount which Guest pays for utilizing Pet-Friendly Room. This may not apply if there is intentional or gross negligence by the Hotel or its employees.
9. The Hotel will comply with the Act on the Protection of Personal Information and related regulations, establish a management system for personal information protection, and make commercially reasonable efforts to inform its employees. In addition, personal information entrusted to us by our guests will not be disclosed or provided to third parties unless we have the consent of Guest or have a valid reason to do so.

General Manager
Hilton Okinawa Sesoko Resort
5750 Sesoko, Motobu-cho, Kunigami-gun, Okinawa
Updated on March 7, 2022