

Terms and Conditions for Pet-Friendly Room

1. Hilton Okinawa Sesoko Resort (the “Hotel”) understands that your Dog & Cat are an extension of your family. Therefore we welcome dogs & cats staying with their owners under the guidelines of the Pet-Friendly Room Package.
2. The Pet-Friendly Room is located on the first floor of the Hotel at 5750 Sesoko, Motobu-cho, Kunigami-gun, Okinawa.
3. The Pet-Friendly Room is managed and operated by the Hotel.
4. You are entitled to use Pet-Friendly Room if your Dog & Cat meets the following conditions, and by accepting the policies and conditions outlined in this document and the “Guest Waiver Form for Pet-Friendly Room”. However, this does not apply to certified assistance dogs under the Act on Assistance Dogs for Physically Disabled Persons.
 - 1) Dogs & Cats must weigh less than 15kg/33lbs and must fit in a kennel smaller than 36” in length, 25” in width, and 25” in height (93 cm x 65 cm x 65 cm).
 - 2) Dog & Cat must be toilet trained and
 - 3) Dog & Cat must be able to sleep in the cage.
 - 4) Have received the following vaccinations, no less than 2 weeks and no more than 1 year after the vaccination.
Dogs: Vaccination against rabies and viral infections (5 or more mixed vaccines)
Cats: Must have received at least 3 kinds of mixed vaccinations.
 - 5) Dogs & Cats must not be undergoing treatment for illness or injury.
 - 6) Female dogs & Cats must not be in heat (within four weeks after the menstruation start date), menstruating, or pregnant.
 - 7) Dogs & Cats are not aggressive to humans or other animals.
 - 8) You must remain in full control of your Dog & Cat at all times.
5. Please observe the below rules during your stay.
 - 1) Accompanying dogs & Cats must be kept in a kennel outside of the room and within the designated Hotel public area and must be on a leash at all times when outside the Hotel building. However, guests are allowed to carry their Dog & Cat between the guest room corridor on the Hotel’s 1st floor and in the hallway leading to the exit by the Fitness Center.
 - 2) Please use the kennel and Dog & Cat bed inside the guestroom for sleep.
 - 3) Please refrain from bathing, shampooing, trimming, or brushing your Dog & Cat inside the guestroom, guest bathroom, or within the Hotel facilities, including facilities outside of the Hotel building.
 - 4) The owner must properly dispose of any loose Dog & Cat hair in the hotel premises.
 - 5) Dogs & Cats must use the toilet on the toilet sheet prepared for the guestroom or outdoors. Guests are responsible for cleaning up after their Dogs & Cats.
 - 6) Do not enter facilities other than those designated, such as Pet-Friendly Rooms. This does not apply to assistance dogs & Cats.
 - 7) Coin-operated laundries are not available for washing Dog & Cat clothes.
6. For reserving the Pet-Friendly Room, please submit a signed copy of the “Guest Waiver Form for Pet-Friendly Room” upon making a reservation together with proof of applicable vaccination.
7. Only one accompanying Dog & Cat per guestroom is allowed.
8. If there are any damages to our property, including but not limited to, buildings, furniture, fixtures, equipment, and plants caused by you or your pet, the Hotel will claim compensation at its discretion. This applies to any damages caused by your pet, including disruptive behaviors or injuries impacting the Hotel and/or third parties. In case of your pet’s injury or death caused by the negligence of the Hotel or its employees, the maximum compensation that which Hotel could provide is the amount that the Guest pays for utilizing a Pet-Friendly Room. This may not apply if there is intentional or gross negligence by the Hotel or its employees.
9. The Hotel will comply with the Act on the Protection of Personal Information and related regulations, establish a management system for personal information protection, and make commercially reasonable efforts to inform its employees. In addition, personal information entrusted to us by our guests will not be disclosed or provided to third parties unless we have the consent of the Guest or have a valid reason to do so.

General Manager
Hilton Okinawa Sesoko Resort
5750 Sesoko, Motobu-cho, Kunigami-gun, Okinawa
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